Patient Immunization Reminder Language

2024-2025 Fall and Winter Virus Season

Immunization Recommendations

| | | COVID-19 ¹ | Influenza ² | RSV ³ |
|----------|-----------------------|---|---|---|
| <u>a</u> | Infants & Children | 6 months – 17 years Some children 6 months through 4 years <u>may need</u> multiple doses | 6 months – 17 years Some children 6 months through 8 years may need multiple doses | All infants <8 months* and children 8 through 19 months with risk factors should get nirsevimab Typically, October through March, *If birthing parent not vaccinated with maternal RSV vaccine |
| B | Pregnant People | All | All | 32–36 weeks gestation <u>should</u> get RSV vaccine (Pfizer, Abrysvo only) Typically, September–January |
| ÎÔ | Adults 18-59 | All | All | See pregnant people |
| ٥٥ | Adults 60+ | All | All Higher dose or adjuvanted flu vaccine for 65+, if available | All adults 75+ and adults 60 through 74 years with risk factors <u>should</u> get one lifetime dose of RSV vaccine |
| | | eed to get additional dose(s) of COVID-19 vonts ages 18 through 64 on immunosuppress | accine regardless of age. lives may get high-dose or adjuvanted flu vo | accine, if available. |

Below are sample reminder recall messages that healthcare providers can send to patients through online portals or other patient communication platforms to check in about recommended immunizations and other ways to stay healthy this fall and winter virus season.

| # | Patient population | Sample message language for EHR portal or via text | |
|---|--|--|--|
| 1 | All age patients | Your vaccines are waiting for you. Getting vaccinated can cut your risk of getting really sick from flu, COVID-19, and RSV by half or more. Call XXX-XXX-XXXX/visit [website URL] to see if you're eligible an | |
| | | schedule an appointment. | |
| 2 | All age patients | Risk less so you can do more! Get vaccinated against flu, COVID-19, and RSV to cut your risk of getting really sick by half or more. Call XXX-XXXX/visit [website URL] to see if you're eligible and schedule your vaccinations today! | |
| 3 | All age patients, short version | Don't let flu, COVID-19, or RSV slow you down! Call XXX-XXX-XXXX/visit [website URL] to make a vaccine appointment today. | |
| 4 | Patients who are pregnant | Vaccinating you against flu, COVID-19, and RSV also protects your baby. Call XXX-XXX-XXXX/visit [website URL] to make a vaccine appointment today. | |
| 5 | For parents of infants (starting in Oct) | If you did not receive the respiratory syncytial virus (RSV) vaccine when you were pregnant, talk to your baby's doctor about the RSV immunization called nirsevimab. | |
| 6 | Parents of older children | Your children's vaccines are waiting for them. Getting vaccinated lowers their risk of getting really sick from flu and COVID-19. Call XXX-XXX-XXXX/visit [website URL] to schedule an appointment for your child today. | |



Additional message examples for telephone call script or written message

SUBJECT: Protect yourself and your loved ones this fall and winter season

General/Not yet vaccinated: Patient reminder for general patients thought to not yet have received vaccines:

Your vaccines are waiting for you. Flu, COVID-19, and RSV can result in serious disease, especially each fall and winter. Vaccines can cut your risk of hospitalization by half or more. Your provider can help you decide which vaccines are right for you. Please schedule your appointment through our secure online patient portal or by calling our office at [PHONE NUMBER] today!

General: Patient reminder for general patients (may include patients who have been vaccinated or not):

Have you received your recommended immunizations yet this fall? There's still time. Flu, COVID-19, and RSV can result in serious disease, especially each fall and winter. Vaccines can cut your risk of hospitalization by half or more. Your provider can help you decide which vaccines are right for you. Please schedule your appointment through our secure online patient portal or by calling our office at [PHONE NUMBER] today!

Children: Patient reminder for pediatrician offices:

Our records indicate your child may still need some of their recommended immunizations this fall. There's still time. Flu, COVID-19, and RSV can result in serious disease, even in children who do not have other medical issues, especially during the fall and winter. That's why immunizations are so important. Please schedule an appointment through our secure online patient portal or by calling our office at [PHONE NUMBER] today!

Pregnant Patients: Patient reminder for OB/GYN or providers to patients who are pregnant:

Did you know that getting the flu, COVID-19, or RSV vaccines during pregnancy passes protective antibodies to your baby so that they are protected from getting sick after they are born? Vaccinating against flu and COVID-19 during your pregnancy can also help keep you from getting very sick with these illnesses. Your provider can help you decide which vaccines are right for you. Please schedule your vaccine appointment through our secure online patient portal or by calling our office at [PHONE NUMBER] today!